

QUALITY



Our Policy

The Nitschke Group is committed to providing reliable products and services with a strong focus on efficiency to assist our customers reduce their operating costs. Our aim is to develop lasting relationships with our customers by providing high quality work through our experience, integrity and performance.

To achieve this, Nitschke Group will continually improve the Quality Management System by:

- Monitoring and measuring our performance against quantifiable objectives;
- Conducting management review meetings quarterly;
- Reviewing and analysing quarterly statistical reports to determine if further ongoing corrective or preventative actions are required to ensure our continuous improvement;
- Carrying out its operations in conformance with the AS/NZS ISO 9001:2016 standards for Quality Management. We are also committed to compliance with our legal requirements, the relevant Australian Standards and Codes of Practice;
- Employing competent staff and maintain ongoing competencies through training and supervision;
- Offering training, where deemed necessary both internal and external to enhance our skills base, provide for future needs and maintain our competency levels;
- Carrying out performance reviews to monitor performance against agreed Key Performance Indicators;



A handwritten signature in blue ink that reads "Jonathan Nitschke".

JONATHAN NITSCHKE

MANAGING DIRECTOR
NITSCHKE GROUP PTY LTD
JANUARY 2020

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